

February 2016 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	197,522	223,388	238,104	659,014
Central	8,797	59,173	86,005	153,975
East	29,946	4,382	39,536	73,864
North	66,247	12,847	101,162	180,256
Southeast	39,102	8,834	72,219	120,155
Southwest	4,836	81,064	39,521	125,421
Statewide	346,450	389,688	576,547	1,312,685
GF Month-end Adjusted Process Results Summary - February 2016 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	86.66%	93.13%	82.0%
Abandonment Rate	0.40.%	0.69%	2.0%
Blocked Calls	0.00%	0.19%	0.00%
Represents February 2016 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2016	\$86,787,544	\$58,649,586	\$105,439,394
February 2016	\$ 78,658,808	\$ 71,485,832	\$ 111,354,006
March 2016			
April 2016			
May 2016			
June 2016			
July 2016			
August 2016			
September 2016			
October 2016			
November 2016			
December 2016			
Represents CMO payments to all provider types for February 2016. Source: CMO "Claims Processing Report"			

February 2016 MONTHLY REPORTING:**EMERGENCY ROOM CLAIMS PAYMENT**

February 2016

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	3,532	14,712	28,730	46,974
ER Claims Paid at a Reduced amount (such as the Triage Rate)	816	8,461	12,558	21,835
# of Appeals	1,001	164	0	1,165
# of Appeals overturned where the Reduced rate is paid at a higher rate	845	45	0	890

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.

Period - February 2016

CVO SUMMARY REPORT

	Recredential	Credential	Total
CVO Applications Started			
CVO Applications Submitted			
CVO Apps - HP/DCH Only Working			
CVO Apps - Aperture - In Process			
CVO Apps - Aperture - Approved			
CVO Apps - Aperture - Denied			
CVO Apps - Aperture - Cancelled			

Note: Will be updated on the April 2016 report.

Source: HPE

February 2016 MONTHLY REPORTING:

CMO Report					
PA Type	AMERIGROUP	PEACHSTATE	WELLCARE	FFS	TOTAL
Children's Intervention Services	4857	4941	7078		16876
Children's Intervention Services Received for CMO	149	2022	337		2508
Durable Medical Equipment	1735	971	1748		4454
Durable Medical Equipment Received for CMO	169	91	609		869
Newborn Delivery Notification Form	9919	11592	14636	2046	38193
Newborn Delivery Notification Form Received from CMO	0	0	1371		1371
Georgia Pregnancy Notification Form	4611	2140	5012		11763
Georgia Pregnancy Notification Form Received from CMO	0	0	22		22
Precertification	18032	14679	27010		59721
Prior Authorization Request Received from CMO	33434	2460	22129		58023
Precertification - Instate Transplants	1	4	5		10
Hospital OutPatient Therapy	3725	1427	4494		9646
Hospital OutPatient Therapy Received from CMO	0	4824	0		4824
GRAND TOTAL:	76,632	45,151	84,451	2,046	208,280
Note: This is a new Weekly CMO Report. This is the first report which will consist of data from January 2016 - July 2016. Starting August 2016 this report will be for the current month only. Source: GMCF					

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense				
Health Benefit Ratio (Medical Expense/ Revenue)				
Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI). Reported to DOI January 2016 Source: Quarterly filings with Georgia DOI				